

Privacy notice

Website, enquiries and stays

Information under Articles 13 and 14 of Regulation (EU) 2016/679 (GDPR). This notice covers browsing the website, contacting the hotel, making reservations and processing associated with your stay.

01. Controller and contact details

HOTEL BAHAMAS DI PAOLO FANCIULLI & C. S.N.C.

Via Cardinale Oreglia 22, Giglio Porto

58013 Isola del Giglio (GR), Italy

VAT no. IT00861680536 – CIN IT053012A1XKZ4VF2P

Email: info@albergoisoladelgiglio.com

Certified email (PEC): hotelbahamas@gigapec.it

Tel. +39 0564 809254 – www.albergoisoladelgiglio.com

02. Data and purposes of processing

Browsing and security. IP address, browser information and technical request data are processed to provide and protect the website. Legal basis: legitimate interest in operating and securing the service, Article 6(1)(f) GDPR.

Enquiries, quotations and reservations. Your full name, email, telephone number, message and stay details are used to reply, check availability and provide requested services. Legal basis: steps prior to a contract and performance of a contract, Article 6(1)(b) GDPR.

Obligations associated with your stay. Identification data, identity document details, stay dates and tax information are processed to meet applicable public security, statistical, administrative and tax obligations. Legal basis: legal obligations, Article 6(1)(c) GDPR, including Article 109 of the Italian public security law (TULPS).

Retention and choices

Necessary data, for as long as necessary

03. Providing data and optional processing

Fields marked as mandatory are required to submit the contact form. You can also contact the hotel by email or telephone. Without the necessary data, we cannot handle the request or provide accommodation in compliance with legal obligations. Acknowledging this notice is not consent to marketing.

Promotional communications and retaining data to facilitate future stays require separate, optional and withdrawable consent (Article 6(1)(a) GDPR). Refusing does not prevent a reservation. The optional service of receiving messages and telephone calls addressed to a guest also depends on the guest's choice.

Do not send identity documents, payment details or health information through the general contact form. Special category data needed for a requested service, such as health or dietary requirements, are processed only to the extent necessary and under a valid Article 9 GDPR condition, including explicit consent where required.

04. Retention periods and criteria

Enquiries and technical data. Enquiries are retained to handle them and complete any resulting reservation arrangements. Technical data are limited to service delivery and security needs, considering checks, incidents and applicable obligations. Data no longer needed are deleted or anonymised.

Documents and public security. Any document copies obtained solely for Alloggiati Web, and data collected exclusively for that notification, are deleted after the acceptance receipt is issued. The receipt is retained for five years. Data needed for other lawful purposes are kept separately.

Accounts, contracts and legal claims. Accounting and tax records are kept for ten years, unless other deadlines or investigations require longer retention. Data needed for disputes are retained within the applicable limitation periods and until resolution (Article 6(1)(f) GDPR).

Optional choices and video surveillance. Promotion and future-stay data: until consent is withdrawn and no longer than five years, subject to necessity checks. Guest messages: until departure. In areas marked as video-monitored, images are normally retained for 24 hours; justified extensions are normally limited to seven days, unless authorities require otherwise. Purpose: protecting people and property, Article 6(1)(f) GDPR.

Website and data sharing

Cookies, recipients and transfers

05. Cookies and external services

The website does not use profiling, behavioural advertising or visitor analytics tools. Pages, images and fonts are served by the website. Navigation, gallery and contact functions do not set application cookies or store preferences in the browser.

Any cookies strictly necessary for technical service delivery do not require consent under Article 122 of Italian Legislative Decree 196/2003 and the Italian Data Protection Authority's guidelines of 10 June 2021. You can inspect and delete cookies through browser settings; blocking technical cookies may affect certain functions.

Google Maps, WhatsApp, social networks, review platforms and other external websites open only when you select their links. The page does not automatically embed their maps or plugins. Once opened, an external provider may receive technical data and process information under its own privacy notice, including by using cookies.

If you choose WhatsApp to contact the hotel, your telephone number and messages are processed to respond to your enquiry. Email and telephone remain available. External service notices include [Google Privacy](#) and [WhatsApp Privacy](#).

06. Recipients and processing methods

Data are processed electronically and, where necessary, on paper, with access limited to authorised persons and safeguards appropriate to the risk. Hosting, email, IT support and hotel service providers, and accounting or legal advisers, may access data within their respective tasks. Providers acting on the controller's behalf are appointed as processors under Article 28 GDPR.

Data are disclosed to police, tax administrations, statistical bodies and other authorities when required by law. Data are not publicly disseminated. If a relative, group representative or intermediary makes a reservation, that person supplies the data needed to arrange the stay.

07. Transfers outside the EEA

The use of IT providers may involve processing outside the European Economic Area. Transfers require safeguards under Articles 44–49 GDPR: adequacy decisions where applicable, or standard contractual clauses and necessary supplementary measures. Contact the controller for relevant recipient, country and safeguard information or a copy of those safeguards. External services chosen through links describe their own transfers in their privacy notices.

Your rights

Contacts and legal references

08. Access, control and objection

Where provided by Articles 15–22 GDPR, you may obtain confirmation of processing and access to your data; request rectification, completion, erasure or restriction; and receive the data you provided in a structured format for portability, where automated processing is based on consent or a contract.

You may object to processing based on legitimate interests on grounds relating to your particular situation, and to direct marketing at any time. You may withdraw consent without affecting the lawfulness of processing before withdrawal. Legal obligations or the protection of legal claims may limit erasure of relevant data.

The website does not make decisions based solely on automated processing that produce legal or similarly significant effects, and does not profile visitors.

09. Exercising your rights

Write to info@albergoisoladelgiglio.com or hotelbahamas@gigapec.it, describing your request and providing information that allows us to identify you. The controller may request only necessary and proportionate identity checks.

Requests are answered without undue delay, normally within one month. This may be extended by two further months for complex or numerous requests, with reasons provided within the first month.

Exercising your rights is free, except for manifestly unfounded or excessive requests in the circumstances allowed by the GDPR.

10. Complaining to a supervisory authority

You may complain to the Italian Data Protection Authority (Garante per la protezione dei dati personali), Piazza Venezia 11, 00187 Rome, using the procedures on www.garanteprivacy.it, or to the authority where you habitually reside, work or believe an infringement occurred. You may also seek a judicial remedy.

Legal references

[Regulation \(EU\) 2016/679 \(GDPR\)](#)

[Italian Legislative Decree 196/2003, Article 122, as amended](#)

[Italian DPA: cookie guidelines, 10 June 2021](#)

[Italian DPA: guest identity documents, 29 April 2026](#)